

SYNGRESS

# MANAGING INFORMATION SECURITY

Second Edition

John Vacca



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MANAGING INFORMATION  
SECURITY

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SECOND EDITION

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# MANAGING INFORMATION SECURITY

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## SECOND EDITION

*Edited by*

JOHN R. VACCA



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This book is dedicated to my wife Bee.

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# Contents

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Acknowledgments	xi	9. Incident Response	52
About the Editor	xiii	10. Summary	53
Contributors	xv	Chapter Review Questions/Exercises	54
Introduction	xvii	Exercise	55
1. Information Security Essentials for IT Managers	1	3. Information Technology Security Management	57
ALBERT CABALLERO		RAHUL BHASKAR AND BHUSHAN KAPOOR	
1. Information Security Essentials for IT Managers, Overview	1	1. Information Security Management Standards	57
2. Protecting Mission-Critical Systems	10	2. Other Organizations Involved in Standards	60
3. Information Security from the Ground Up	17	3. Information Technology Security Aspects	60
4. Security Monitoring and Effectiveness	37	4. Summary	71
5. Summary	42	Chapter Review Questions/Exercises	72
Chapter Review Questions/Exercises	43	Exercise	73
Exercise	45		
2. Security Management Systems	47	4. Online Identity and User Management Services	75
JAMES T. HARMENING		TEWFIQ EL MALIKI AND JEAN-MARC SEIGNEUR	
1. Security Management System Standards	47	1. Introduction	75
2. Training Requirements	48	2. Evolution of Identity Management Requirements	76
3. Principles of Information Security	48	3. The Requirements Fulfilled by Identity Management Technologies	82
4. Roles and Responsibilities of Personnel	49	4. Identity Management 1.0	83
5. Security Policies	49	5. Social Login and User Management	105
6. Security Controls	50	6. Identity 2.0 for Mobile Users	106
7. Network Access	51	7. Summary	115
8. Risk Assessment	51	Chapter Review Questions/Exercises	115
		Exercise	117
		References	117



5. Intrusion Prevention and Detection Systems 119	6. Policy Optimization 149
CHRISTOPHER DAY	7. Firewall Types 151
1. What is an 'Intrusion' Anyway? 119	8. Host and Network Firewalls 153
2. Physical Theft 119	9. Software and Hardware Firewall Implementations 154
3. Abuse of Privileges (The Insider Threat) 120	10. Choosing the Correct Firewall 155
4. Unauthorized Access by Outsider 121	11. Firewall Placement and Network Topology 155
5. Malware Infection 121	12. Firewall Installation and Configuration 159
6. The Role of the '0-Day' 123	13. Supporting Outgoing Services Through Firewall Configuration 160
7. The Rogue's Gallery: Attackers and Motives 124	14. Secure External Services Provisioning 162
8. A Brief Introduction to TCP/IP 125	15. Network Firewalls for Voice and Video Applications 162
9. The TCP/IP Data Architecture and Data Encapsulation 126	16. Firewalls and Important Administrative Service Protocols 163
10. Survey of Intrusion Detection and Prevention Technologies 131	17. Internal IP Services Protection 166
11. Anti-Malware Software 132	18. Firewall Remote Access Configuration 168
12. Network-Based Intrusion Detection Systems 133	19. Load Balancing and Firewall Arrays 169
13. Network-Based Intrusion Prevention Systems 134	20. Highly Available Firewalls 171
14. Host-Based Intrusion Prevention Systems 135	21. Firewall Management 172
15. Security Information Management Systems 135	22. Summary 173
16. Network Session Analysis 137	Chapter Review Questions/Exercises 174
17. Digital Forensics 138	Exercise 175
18. System Integrity Validation 138	
19. Summary 139	7. Penetration Testing 177
Chapter Review Questions/Exercises 139	SANJAY BAVISI
Exercise 140	1. Introduction 177
References 141	2. What is Penetration Testing? 177
	3. How Does Penetration Testing Differ from an Actual "Hack?" 179
6. Firewalls 143	4. Types of Penetration Testing 180
DR. ERRIN W. FULP	5. Phases of Penetration Testing 183
1. Introduction 143	6. Defining What's Expected 186
2. Network Firewalls 143	7. The Need for a Methodology 186
3. Firewall Security Policies 145	8. Penetration Testing Methodologies 187
4. A Simple Mathematical Model for Policies, Rules, and Packets 147	9. Methodology in Action 188
5. First-Match Firewall Policy Anomalies 148	10. Penetration Testing Risks 192
	11. Liability Issues 193

12. Legal Consequences	193	Chapter Review Questions/Exercises	219
13. "Get Out of Jail Free" Card	193	Exercise	220
14. Penetration Testing Consultants	194		
15. Required Skill Sets	195		
16. Accomplishments	195		
17. Hiring a Penetration Tester	196		
18. Why Should a Company Hire You?	197		
19. Summary	198		
Chapter Review Questions/Exercises	199		
Exercise	200		
8. What is Vulnerability Assessment?	201		
ALMANTAS KAKAREKA			
1. Introduction	201		
2. Reporting	202		
3. The "It Won't Happen to Us" Factor	202		
4. Why Vulnerability Assessment?	202		
5. Penetration Testing Versus Vulnerability Assessment	203		
6. Vulnerability Assessment Goal	205		
7. Mapping the Network	205		
8. Selecting the Right Scanners	207		
9. Central Scans Versus Local Scans	208		
10. Defense in Depth Strategy	209		
11. Vulnerability Assessment Tools	210		
12. SARA	211		
13. SAINT	211		
14. MBSA	212		
15. Scanner Performance	212		
16. Scan Verification	212		
17. Scanning Cornerstones	212		
18. Network Scanning Countermeasures	213		
19. Vulnerability Disclosure Date	214		
20. Proactive Security Versus Reactive Security	216		
21. Vulnerability Causes	217		
22. Diy Vulnerability Assessment	218		
23. Summary	219		
		9. Cyber Forensics	223
		SCOTT R. ELLIS	
		1. What is Cyber Forensics?	223
		2. Analysis of Data	225
		3. Cyber Forensics in the Court System	229
		4. Understanding Internet History	230
		5. Temporary Restraining Orders and Labor Disputes	232
		6. First Principles	251
		7. Hacking a Windows XP Password	252
		8. Network Analysis	256
		9. Cyber Forensics Applied	257
		10. Tracking, Inventory, Location of Files, Paperwork, Backups, and so on	257
		11. Testifying as an Expert	262
		12. Beginning to End in Court	267
		13. Summary	271
		Chapter Review Questions/Exercises	272
		Exercise	273
		10. Cyber Forensics and Incident Response	275
		CEM GURKOK	
		1. Introduction to Cyber Forensics	275
		2. Handling Preliminary Investigations	277
		3. Controlling an Investigation	280
		4. Conducting Disk-Based Analysis	282
		5. Investigating Information-Hiding Techniques	287
		6. Scrutinizing Email	292
		7. Validating Email Header Information	295
		8. Tracing Internet Access	295
		9. Searching Memory in Real Time	300
		10. Summary	308
		Chapter Review Questions/Exercises	309



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**John Vacca** is an information technology consultant, professional writer, editor, reviewer and internationally-known, best-selling author based in Pomeroy, Ohio. Since 1982, John has authored 73 books (some of his most recent books include):

- **Computer and Information Security Handbook, 2E** (*Publisher:* Morgan Kaufmann (an imprint of Elsevier Inc.) (May 31, 2013))
- **Identity Theft (Cybersafety)** (*Publisher:* Chelsea House Pub (April 1, 2012 )
- **System Forensics, Investigation, And Response** (*Publisher:* Jones & Bartlett Learning (September 24, 2010)
- **Managing Information Security** (*Publisher:* Syngress (an imprint of Elsevier Inc.) (March 29, 2010))
- **Network and Systems Security** (*Publisher:* Syngress (an imprint of Elsevier Inc.) (March 29, 2010))
- **Computer and Information Security Handbook, 1E** (*Publisher:* Morgan Kaufmann (an imprint of Elsevier Inc.) (June 2, 2009))
- **Biometric Technologies and Verification Systems** (*Publisher:* Elsevier Science & Technology Books (March 16, 2007))
- **Practical Internet Security** (Hardcover): (*Publisher:* Springer (October 18, 2006))
- **Optical Networking Best Practices Handbook** (Hardcover): (*Publisher:* Wiley-Interscience (November 28, 2006))
- **Guide to Wireless Network Security** (*Publisher:* Springer (August 19, 2006)
- **Computer Forensics: Computer Crime Scene Investigation (With CD-ROM), 2nd Edition** (*Publisher:* Charles River Media (May 26, 2005)

and, more than 600 articles in the areas of advanced storage, computer security and aerospace technology (copies of articles and books are available upon request). John was also a configuration management specialist, computer specialist, and the computer security official (CSO) for NASA's space station program (Freedom) and the International Space Station Program, from 1988 until his retirement from NASA in 1995. In addition, John is also an [independent online book reviewer](#). Finally, John was one of the security consultants for the MGM movie titled: "AntiTrust," which was released on January 12, 2001. A detailed copy of my author bio can be viewed at URL: <http://www.johnvacca.com>. John can be reached at: [john2164@windstream.net](mailto:john2164@windstream.net).

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# Introduction

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This *Managing Information Security* derivative book provides a broad overview of information security program elements to assist practitioners and IT professionals in enhancing their skills and knowledge on how to establish and implement an information security program. The material in this book can be referenced for general information on a particular topic or can be used in the decision-making process for managing an information security program. The purpose of this book is to inform information security management practitioners and IT professionals about various aspects of information security that they will be expected to implement and oversee in their respective organizations. In addition, the book provides guidance for facilitating a more consistent approach to information security programs.

Furthermore, this comprehensive book serves as a professional reference to provide the most complete and concise view of how to manage computer security and privacy available. It offers in-depth coverage of computer security theory, technology, and practice as it relates to established technologies; as well as, recent advancements. It explores practical solutions to a wide range of security issues. Individual chapters are authored by leading experts in the field and address the immediate and long term challenges in the contributors' respective areas of expertise.

The book provides information that practitioners and IT professionals can use in building their information security

program strategy. In addition, new security vendors are building Ethernet switches that offer full security on every single port at very affordable prices, driving prices down and making competition fiercer for all integrated security products.

The book is therefore useful to any manager who requires a broad overview of information security practices. In addition, in this book, you will also learn how to:

1. Configure tools and utilities to minimize exposure and detect intrusions
2. Create, document and test continuity arrangements for your organization
3. Perform a risk assessment and Business Impact Assessment (BIA) to identify vulnerabilities
4. Select and deploy an alternate site for continuity of mission-critical activities
5. Identify appropriate strategies to recover the infrastructure and processes
6. Organize and manage recovery teams
7. Test and maintain an effective recovery plan in a rapidly changing technology environment
8. Detect and respond to vulnerabilities that put your organization at risk using scanners
9. Employ real-world exploits and evaluate their effect on your systems
10. Configure vulnerability scanners
11. Analyze the results of vulnerability scans
12. Assess vulnerability alerts and advisories

13. Establish a strategy for vulnerability management
14. Build a firewall to protect your network
15. Install and configure proxy-based and stateful-filtering firewalls
16. Provide access to HTTP and FTP services on the Internet
17. Implement publicly accessible servers without compromising security
18. Protect internal IP addresses with NAT and deploy a secure DNS architecture
19. Manage information security risks within your organization
20. Identify security threats to your data and IT infrastructure
21. Recognize appropriate technology to deploy against these threats
22. Adapt your organization's information security policy to operational requirements and assess compliance
23. Effectively communicate information security issues
24. Oversee your organization's ongoing information security

You will also learn to identify vulnerabilities and implement appropriate countermeasures to prevent and mitigate threats to your mission-critical processes. You will learn techniques for creating a business continuity plan (BCP) and the methodology for building an infrastructure that supports its effective implementation.

Knowledge of vulnerability assessment and hacking techniques allows you to detect vulnerabilities before your networks are attacked. In this book, you will learn to configure and use vulnerability scanners to detect weaknesses and prevent network exploitation. You will also acquire the knowledge to assess the risk to your enterprise from an array of vulnerabilities and to minimize your exposure to costly threats.

The firewall has emerged as a primary tool to prevent unauthorized access to valuable data. In this book, you will gain experience installing and configuring a firewall. You will also learn how to allow access to key services while maintaining your organization's security.

Securing information is vital to the success of every organization and is the link to maximizing the benefits of information technology. This book will empower managers with an understanding of the threats and risks to information resources. You will also gain the knowledge of what needs to be done to protect information infrastructures, develop an action plan and monitor threats. You will learn to identify best practices and deploy a security program throughout your organization.

Finally, throughout this book, you will gain practical skills through a series of interactive small-group workshops and evolving case studies. You will also learn how to design and develop a disaster recovery plan, which includes the following:

1. Assessing threats
2. Avoiding disasters
3. Identifying the impact on critical business functions
4. Recognizing alternatives for continuing business functions
5. Planning your continuity project
6. Organizing team structures for use in an emergency
7. Creating a recovery plan from the response to a disaster

In addition, this book is valuable for those involved in selecting, implementing or auditing secure solutions for access into the enterprise. And, it is also valuable for anyone responsible for ensuring the continuity of an organization's critical systems

or processes. For example, the reader should have general familiarity with- and have knowledge equivalent to the following:

- Project Management: Skills for Success
- Deploying Internet and Intranet Firewalls
- Implementing Web Security Management Skills
- Influence Skills
- Project Risk Management
- Detecting and Analyzing Intrusions
- Vulnerability Assessment
- Disaster Recovery Planning

## ORGANIZATION OF THIS BOOK

The book is composed of 11 contributed chapters by leading experts in their fields.

Contributor Albert Caballero (Chapter 1, “Information Security Essentials for IT Managers: Protecting Mission-Critical Systems”) begins by discussing how security goes beyond technical controls and encompasses people, technology, policy and operations in a way that few other business objectives do. Information security involves the protection of organizational assets from the disruption of business operations, modification of sensitive data, or disclosure of proprietary information. The protection of this data is usually described as maintaining the confidentiality, integrity, and availability (CIA) of the organization’s assets, operations, and information.

As identified throughout this chapter, security goes beyond technical controls and encompasses people, technology, policy, and operations in a way that few other business objectives do. The evolution of a risk-based paradigm, as opposed to a

technical solution paradigm for security, has made it clear that a secure organization does not result from securing technical infrastructure alone.

Next, contributor James T. Harmening (Chapter 2, “Security Management Systems”) examines documentation requirements and maintaining an effective security system; as well as, assessments. Today, when most companies and government agencies rely on computer networks to store and manage their organizations’ data, it is essential that measures are put in place to secure those networks and keep them functioning optimally. Network administrators need to define their security management systems to cover all parts of their computer and network resources.

A security management system starts as a set of policies that dictate the way in which computer resources can be used. The policies are then implemented by the organization’s technical departments and enforced. This can be easy for smaller organizations, but can require a team for larger international organizations that have thousands of business processes. Either way, measures need to be put in place to prevent, respond to, and fix security issues that arise in your organization.

Then, contributors Rahul Bhasker and Bhushan Kapoor (Chapter 3, “Information Technology Security Management”) discuss the processes that are supported with enabling organizational structure and technology to protect an organization’s information technology operations and information technology assets against internal and external threats intentionally or otherwise. Information technology security management can be defined as processes that supported enabling organizational structure and technology to protect an organization’s IT operations and assets

against internal and external threats, intentional or otherwise. The principle purpose of IT security management is to ensure confidentiality, integrity, and availability (CIA) of IT systems. Fundamentally, security management is a part of the risk management process and business continuity strategy in an organization.

These processes are developed to ensure confidentiality, integrity, and availability of IT systems. There are various aspects to the IT security in an organization that need to be considered. These include security policies and procedures, security organization structure, IT security processes, and rules and regulations.

Contributor Dr. Jean-Marc Seigneur (Chapter 4, "Identity Management") continue by presenting the evolution of identity management requirements. Recent technological advances in user identity management have highlighted the paradigm of federated identity management and user-centric identity management as improved alternatives. The first empowers the management of identity; the second allows users to actively manage their identity information and profiles. It also allows providers to easily deal with privacy aspects regarding user expectations. This problem has been tackled with some trends and emerging solutions, as described in this chapter.

First, Seigneur provides an overview of identity management from Identity 1.0 to 2.0 and higher, with emphasis on user-centric approaches. He surveys how the requirements for user-centric identity management and their associated technologies have evolved, with emphasis on federated approaches and user-centricity. Second, he focuses on related standards XRI and LID, issued from the Yadis project, as well as platforms, mainly ID-WSF, OpenID, InfoCard, Sxip, and Higgins. Finally, he treats identity management in the field of

mobility and focuses on the future of mobile identity management.

Seigneur then surveys how the different most advanced identity management technologies fulfill present day requirements. Then, he discusses how mobility can be achieved in the field of identity management in an ambient intelligent/ubiquitous computing world.

Identity has become a burden in the online world. When it is stolen, it engenders a massive fraud, principally in online services, which generates a lack of confidence in doing business with providers and frustration for users.

Therefore, the whole of society would suffer from the demise of privacy, which is a real human need. Because people have hectic lives and cannot spend their time administering their digital identities, we need consistent identity management platforms and technologies enabling usability and scalability, among other things. In this chapter, Seigneur surveys how the requirements have evolved for mobile user-centric identity management and its associated technologies.

The Internet is increasingly used, but the fact that the Internet has not been developed with an adequate identity layer, is a major security risk. Password fatigue and online fraud are a growing problem and are damaging user confidence.

This chapter has underlined the necessity of mobility and the importance of identity in future ambient intelligent environments. Mobile identity management will have to support a wide range of information technologies and devices with critical requirements such usability on the move, privacy, scalability, and energy-friendliness.

Next, contributor Christopher Day (Chapter 5, "Intrusion Prevention and Detection Systems") discusses the nature of

computer system intrusions, those who commit these attacks, and the various technologies that can be utilized to detect and prevent them. With the increasing importance of information systems in today's complex and global economy, it has become mission and business critical to defend those information systems from attack and compromise by any number of adversaries. Intrusion prevention and detection systems are critical components in the defender's arsenal and take on a number of different forms. Formally, intrusion detection systems (IDSs) can be defined as "software or hardware systems that automate the process of monitoring the events occurring in a computer system or network, analyzing them for signs of security problems." Intrusion prevention systems (IPSs) are systems that attempt to actually stop an active attack or security problem. Though there are many IDS and IPS products on the market today, often sold as self-contained, network-attached computer appliances, truly effective intrusion detection and prevention are achieved when viewed as a process coupled with layers of appropriate technologies and products. In this chapter, Day will discuss the nature of computer system intrusions, those who commit these attacks, and the various technologies that can be utilized to detect and prevent them.

It should now be clear that intrusion detection and prevention are not a single tool or product, but a series of layered technologies coupled with the appropriate methodologies and skill sets. Each of the technologies surveyed in this chapter has its own specific strengths and weaknesses, and a truly effective intrusion detection and prevention program must be designed to play to those strengths and minimize the weaknesses. Combining NIDS and NIPS with network session analysis and a

comprehensive SIM, for example, helps offset the inherent weakness of each technology; as well as, provide the information security team greater flexibility to bring the right tools to bear for an ever-shifting threat environment.

Next, contributor Errin W. Fulp (Chapter 6, "Firewalls," provides an overview of firewall: policies, designs, features, and configurations. Of course technology is always changing and network firewalls are no exception. However the intent of this chapter is to describe aspects of network firewalls that tend to endure over time.

Providing a secure computing environment continues to be an important and challenging goal of any computer administrator. The difficulty is in part due to the increasing interconnectivity of computers via networks, which includes the Internet. Such interconnectivity brings great economies of scale in terms of resources, services, and knowledge, but it has also introduced new security risks. For example, interconnectivity gives illegitimate users much easier access to vital data and resources from almost anywhere in the world.

Network firewalls are a key component of providing a secure environment. These systems are responsible for controlling access between two networks, which is done by applying a security policy to arriving packets. The policy describes which packets should be accepted and which should be dropped. The firewall inspects the packet header and/or the payload (data portion).

There are several different types of firewalls, each briefly described in this chapter. Firewalls can be categorized based on what they inspect (packet filter, stateful, or application), their implementation (hardware or software), or their location (host or network). Combinations of the categories are possible, and each type has specific advantages and disadvantages.

Improving the performance of the firewall can be achieved by minimizing the rules in the policy (primarily for software firewalls). Moving more popular rules near the beginning of the policy can also reduce the number of rules comparisons that are required. However, the order of certain rules must be maintained (any rules that can match the same packet).

Regardless of the firewall implementation, placement, or design, deployment requires constant vigilance. Developing the appropriate policy (set of rules) requires a detailed understanding of the network topology and the necessary services. If either of these items change (and they certainly will), that will require updating the policy. Finally, it is important to remember that a firewall is not a complete security solution, but is a key part of a security solution.

Then, contributor Sanjay Bavisi (Chapter 7, "Penetration Testing,") shows how penetration testing differs from an actual "hacker attack", some of the ways penetration tests are conducted, how they're controlled, and what organizations might look for when choosing a company to conduct a penetration test for them. Thus, penetration testing is the exploitation of vulnerabilities present in an organization's network. It helps determine which vulnerabilities are exploitable and the degree of information exposure or network control that the organization could expect an attacker to achieve after successfully exploiting a vulnerability. No penetration test is or ever can be "just like a hacker would do it," due to necessary limitations placed on penetration tests conducted by "white hats." Hackers don't have to follow the same rules as the "good guys" and they could care less whether your systems crash during one of their "tests." Bavisi will talk more about this later. Right now, before he

can talk any more about penetration testing, he needs to talk about various types of vulnerabilities and how they might be discovered.

Vulnerabilities can be thought of in two broad categories: logical and physical. We normally think of logical vulnerabilities as those associated with the organization's computers, infrastructure devices, software, or applications. Physical vulnerabilities, on the other hand, are normally thought of as those having to do with either the actual physical security of the organization (such as a door that doesn't always lock properly), the sensitive information that "accidentally" ends up in the dumpster, or the vulnerability of the organization's employees to social engineering (a vendor asking to use a computer to send a "quick email" to the boss).

Logical vulnerabilities can be discovered using any number of manual or automated tools and even by browsing the Internet. For those of you who are familiar with Johnny Long's *Google Hacking* books: "*Passwords, for the love of God!!! Google found passwords!*" The discovery of logical vulnerabilities is usually called *security scanning*, *vulnerability scanning*, or just *scanning*. Unfortunately, there are a number of "security consultants" who run a scan, put a fancy report cover on the output of the tool, and pass off these scans as a penetration test.

Physical vulnerabilities can be discovered as part of a physical security inspection, a "midnight raid" on the organization's dumpsters, getting information from employees, or via unaccompanied access to a usually nonpublic area. Thus, vulnerabilities might also exist due to a lack of company policies or procedures or an employee's failure to follow the policy or procedure. Regardless of the cause of the vulnerability, it might have the

potential to compromise the organization's security. So, of all the vulnerabilities that have been discovered, how do we know which ones pose the greatest danger to the organization's network? We test them! We test them to see which ones we can exploit and exactly what could happen if a "real" attacker exploited that vulnerability.

Because few organizations that have enough money, time, or resources to eliminate every vulnerability discovered, they have to prioritize their efforts; this is one of the best reasons for an organization to conduct a penetration test. At the conclusion of the penetration test, they will know which vulnerabilities can be exploited and what can happen if they are exploited. They can then plan to correct the vulnerabilities based on the amount of critical information exposed or network control gained by exploiting the vulnerability. In other words, a penetration test helps organizations strike a balance between security and business functionality. Sounds like a perfect solution, right? If only it were so!

Next, contributor Almantas Kakareka (Chapter 8, "What Is Vulnerability Assessment?") covers the fundamentals: defining vulnerability, exploit, threat and risk; analyzes vulnerabilities and exploits; configures scanners and shows you how to generate reports; assesses risks in a changing environment; and, show you how to manage vulnerabilities. In computer security, the term *vulnerability* is applied to a weakness in a system that allows an attacker to violate the integrity of that system. Vulnerabilities may result from weak passwords, software bugs, a computer virus or other malware (malicious software), a script code injection, or an SQL injection, just to name a few.

Vulnerabilities always existed, but when the Internet was in its early stage they were

not as often used and exploited. The media did not report news of hackers who were getting put in jail for hacking into servers and stealing vital information.

Finally, vulnerability assessment may be performed on many objects, not only computer systems/networks. For example, a physical building can be assessed so it will be clear what parts of the building have what kind of flaw. If the attacker can bypass the security guard at the front door and get into the building via a back door, it is definitely a vulnerability. Actually, going through the back door and using that vulnerability is called an *exploit*. The physical security is one of the most important aspects to be taken into account. If the attackers have physical access to the server, the server is not yours anymore! Just stating, "Your system or network is vulnerable" doesn't provide any useful information. Vulnerability assessment without a comprehensive report is pretty much useless. A vulnerability assessment report should include:

- Identification of vulnerabilities
- Quantity of vulnerabilities

Then, contributor Scott R. Ellis (Chapter 9, "Cyber Forensics") provides an in depth familiarization with computer forensics as a career, a job, and a science. It will help you *avoid mistakes* and find your way through the many aspects of this diverse and rewarding field.

This chapter is intended to provide in-depth information on computer forensics as a career, a job, and a science. It will help you *avoid mistakes* and find your way through the many aspects of this diverse and rewarding field.

Again and again throughout this chapter, a single recurring theme will emerge: Data that has been overwritten cannot, by any conventionally known means, be



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